

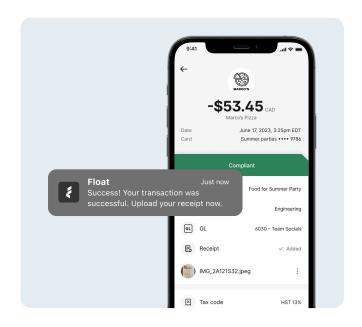
## How to submit transaction information?

## Float Mobile App

Match a receipt to a transaction through the Float mobile app via three paths:

- Select the "+" button on the bottom navigation bar and tap "Snap a receipt". Your device's camera will open and you can capture an image directly.
- Open atransaction and select "Add Receipt".
  You can take a picture of the receipt or upload an existing photo/file from your phone.
- Open the <u>push notification</u> you receive following a successful transaction to go directly to that transaction, where you can add a receipt and complete other fields

To unmatch a receipt, select the transaction and swipe left on the three vertical dots next to the receipt ID.



## **SMS**

If you haven't installed the app, you'll receive an SMS notification after you make a purchase on your Float card.

When you receive the SMS, tap the categorization link to open a secure page where you can upload your receipt and fill out any required fields. Once submitted, you'll see a confirmation message. Please note, you'll need to fill out all required fields to submit the transaction. SMS Receipt Capture Demo

You can also reply directly to the SMS with a photo of your receipt. Receipts that are sent within 10 minutes of a transaction are automatically connected.

## Set up your mobile phone number

Head to **Settings > Profile** in your <u>Float account</u> and add your mobile phone number. We'll use that to send SMS notifications each time you use your card. <u>Updating the phone number on a Float user profile</u>

If you're not receiving texts, check with your admin or contact support@floatcard.com.

For more information, see: Text Receipt Capture